



RHP 9 & 10 Patient Navigation & ED Diversion Cohort
Tuesday, February 26, 2019
1:30 pm – 3:30 pm

Methodist Mansfield
2700 E. Broad St
Mansfield, TX 76063
Room: Canady Room

AGENDA

- Welcome/Introductions
- Care Management & ED Diversion:
 - High Utilizers – Collaborative Coalition?
 - **Robert Zubrod**, Director Clinical Resource Management/ED Care Management/Transitional Care Unit (TCU) / Utilization Review, Parkland Health & Hospital System
 - **Lisa Cross**, Director of Post-Acute Services
 - **Sheryl Mathew**, Manager of Post-Acute Services
 - **Nicole Bernard**, Complex Case Social Worker
- Cohort Process – Rotating Topics (Ideas)
- Next Steps - Hosting